

Library Remote Services

April 24 - 30, 2020

Ask Us Online Help Service

37 total questions answered by MC research and teaching librarians:

- 76% were research related questions
- 27 questions were asked by students
- 5 question were from faculty
- 22 questions were asked via chat

Librarian Instruction Activities

- **24** student questions were answered by chat librarians from another institution after hours
- 39 students were served via Zoom
- 4 faculty were served via Zoom

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Library

- Number of Website Page Views: 6,615
- Number of Website Visitors: 2,458
- Research Guides and Course Pages Views: 3,859
- Number of Log-ins to E-Resources: 4,809
- RaptorSearch: Number of Searches: 9,265
- New E-books added to Library collection: 104