

# MONTGOMERY COLLEGE

# MEDIATION & CONFLICT MANAGEMENT

Workforce Development and Continuing Education | Spring 2025

## 40-Hour Basic Mediation Course

This 40-hour interactive and experiential training offers you a how-to guide for conducting mediations of various types of conflicts. An introduction to conflict theory assists you in exploring your own conflict style and how that may help or hinder the process. You will learn and practice the 7-Step Mediation Model and will learn how to handle anger, listen strategically, balance power, and write agreements. This course fulfills the requirements for Rule 17 of the Maryland Rules of Procedure for Alternative Dispute Resolution. This course is approved for 40 hours from the Maryland Board of Social Work Examiners, students must attend 100% of the class hours to receive their certificate. TWA

**Course: MGT315**                      **40 Hours**

\$425 + \$500 fee = \$925; NMR add \$400

**Online: Structured Remote**

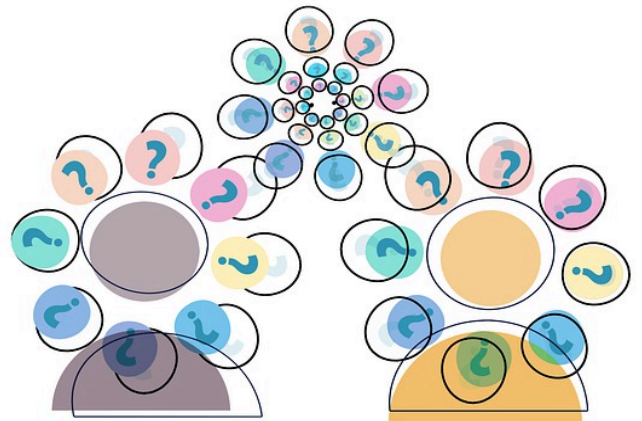
CRN#: 34062                      6 Sessions                      S U  
2/1-2/16                              8:30 a.m.-4:30 p.m.

Meeting Days:  
2/1, 2/2, 2/8, 2/9, 2/15, 2/16

## Mediation: An Overview

“Mediation’s aim is not to suppress argument, but to give argument meaningful form and coherent process.”

-Peter Adler



For more information contact:  
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\*TWA – Tuition Waiver Applies  
\*NMR – Non-Maryland Residents



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